NAKA
A STRATEGIC TECHNOLOGY COMPANY

Managed
IT Services
Deliver Reliability

Brillant Experience
Award Wining Company

The Value of Managed IT Services

Uncertainty is a business killer. To be successful, companies must plan expenses and know that vital business systems will work as needed. Taking a reactive approach to maintaining your IT networks is simply too costly in too many ways: lost productivity, dissatisfied customers and enormous repair costs. Our managed IT services are the smart, cost-effective alternative.

Our Proactive Approach Improves Your Productivity

With our managed IT services, you'll enjoy the benefit of a full team of IT specialists keeping your systems in excellent working order. We monitor your systems 24/7, apply patches, ensure backups, keep viruses at bay, and perform a host of other proactive measures. Our remote monitoring tools, back-office services, and software options provide cost-effective IT management to make sure your systems operate as required and deliver the ROI you expect.

Server Monitoring and Care

We utilize software agents to track and analyze your network activity 24/7. When a system or function fails, an alert is generated for our team to immediately investigate. Once the problem is identified, we work to remedy it — remotely at first, and with additional resources as needed.

Desktop Monitoring and Care

Our preventive maintenance service for desktops regimentally monitors and addresses common problems experienced by desktop users. Whether it's getting rid of viruses, attacking spyware issues or installing patches, we handle it all — in the background while your employees remain productive.

Full Problem Resolution & Expert Customer Service

In the world of IT, problems happen. Computers crash, passwords are lost, email stops working, and the list goes on. And without proper technical support in place, these problems can bring your business to an abrupt – and potentially damaging – halt.

NAKA's U.S.-based Help Desk provides 24x7x365 - Level 1 to Level 3 support, whenever you need it. Our highly-skilled technicians can be contacted via phone, email or web-based chat, and are ready and waiting to help answer any of your technology questions and provide fast, professional support for a variety of software applications.